

Partnership name: Safer Peterborough Partnership

Drug Treatment Planning in the Community 2011-14
Planning Framework

Planning Section 1: Commissioning for positive outcomes

Please see checklist at Appendix 1 of the 2011/12 treatment plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to commissioning system:

1. Ensure the new service model is successfully implemented and is working effectively
2. Continue to develop the new service model to promote recovery, identifying any residual gaps and commissioning and/or developing services accordingly
3. Develop a clear plan for governance arrangements following the end of the PCT in 2012
4. Develop a clear plan for the management of Serious and Untoward Incidents (SUI), drug related deaths (DRD), and pharmacy arrangements following the end of the PCT in 2012
5. Review available funding and financial arrangements to put robust processes in place for the move to Public Health led funding, and review current commissioning arrangements against the forthcoming value for money tool.
6. Workforce development following the implementation of the new services and treatment system structure.
7. Ensure local commissioning systems are aligned with the development of Integrated Offender Management
8. Establish a new performance management framework with services

Expected outcomes 2011-12:

Implementation of the new treatment system structure after the retendering process with new systems that are fully functioning and can deliver the recovery agenda and the new Drugs Strategy goals

Expected outcomes 2012-13 and 2013-14:

Clear processes in place for the management and governance of the drugs agenda post PCT in 2012

Continued monitoring of service governance and delivery

Support for the new proposed community based treatment accommodation as per the new drug strategy – *to be added*

Delivery Plan:

Key milestones	By when	By whom
Develop an overarching Peterborough Drug Strategy for the next 3 year, to include wider strategies for harm reduction; families; and supply and demand reduction work	Aug 11	SPM-CC
Continue to develop service implementation plans to ensure that the changes in the treatment system structure and services embed smoothly	April 11 and monthly until implementation is fully complete	SPM – CC
Identify gaps in the service provision via an annual needs assessment process and commission accordingly	Refreshed needs assessment by Dec 11 and annually	SMLO and Performance & Information Officer
Undertake service user satisfaction survey and feed results back into commissioning and planning processes for following years	Annually in line with commissioning timetable	SMO
Develop a project plan to support the development of the local service user group, SUGA, with a clear action plan of roles and responsibilities for the year	May 11	SMO
Develop a user involvement strategy to ensure there is effective user involvement in each service for the city and maintain involvement at a strategic level, that links into wider initiatives	Aug 11	SMLO
Develop a project plan to support the development of the carers' group, with a clear action plan of roles and responsibilities for the year	Dec 11	Recovery & Reintegration Service Manager
Develop a carer involvement strategy to ensure there is effective carer involvement in each service for the city and maintain involvement at a strategic level, that links into wider initiatives	Nov 11	SMO
Audit all services policies and procedures to ensure that they are working to appropriate clinical guidelines	Sept 11. Review Sept 12 and	SMLO

	Sept 13	
Seek clarification on clinical governance of drugs in Peterborough post PCT in 2012 and develop an action plan to ensure clinical governance is implemented smoothly at the change over	Dec 11	SPM-CC
Seek clarification of management of Pharmacy contract post PCT 2012 and develop an action plan to ensure clinical governance is implemented smoothly at the change over	Dec 11	SPM-CC
Develop joint working protocol and information sharing agreement with A&E to ensure information on near misses and overdoses can be shared, as well as improving continuity in treatment for those coming in and out of A&E	May 11	SMLO & SMO
Develop a partnership drug specific SUI management policy, to ensure all SUIs, near misses and overdoses are recorded and used for lessons learned	Dec 11	SMO
Implement appropriate information sharing to ensure lessons learned from DRDs & SUIs	Aug 11	PCT Lead
Ensure SUI policy included all the latest guidance and takes into account current PCT policy	Dec 11	SMO
Ensure that drug related death and overdoses within the prison are reported as part of the local DRD strategy and monitoring	Review at: Jul 11; Jan 12; Jul 12; Jan 13	SMLO & HMP Peterborough
Develop Clinical Governance Checklist – using NHS standards and best practice guidelines	May 11	SMLO
Agree a partnership lead for clinical governance to enable access to clinical risk management advice and formal links into the PCT's clinical governance structures	Apr 11	PCT Lead
Ensure continued clear links to HMP Peterborough clinical governance framework to enable management and auditing of overlap	Jul 11	PCT Lead & HMP Peterborough Healthcare Manager
Support services to develop a 3 year audit programme – including clinical, care plans, policies and protocols, and serious and untoward incident (SUI) management	Jul 11	Service Managers
Ensure that there is joint development with the Social Finance One Project in HMP Peterborough and that processes are aligned to gain benefits for local drug using offenders eligible for the One Project	Jun 11. Review 6 monthly:	SPM-CC

Ensure that there is joint development with the Integrated Offender Management (IOM) Scheme and that processes are aligned to gain benefits for local drug using offenders on IOM	Jun 11. Review 6 monthly	SPM-CC
Continue to work with Cambridgeshire constabulary to support enforcement work by working with them on community reassurance	Jun, Sept, Dec 11 & Mar 12	SPM-CC & SMLO
Enhance the joint working protocol with JCP to support services in forthcoming changes to the benefits system	Sept 11	SMLO
Provide training for service user representatives to undertake quality checks of services using DH and NICE guidance, and to provide appropriate feedback to JCG and through quarterly contract monitoring meetings	Oct 11	SMO
Ensure joint working with commissioners of YP plan and service to improve transition and reduce the number of those who were engaged in treatment with YP service reappearing with Adult service later in life	Quarterly each year (Jun, Sept, Dec and Mar)	SMO
Ensure regular representation at Young People's Substance Misuse Partnership Group to provide feedback and input	Apr 11 and monthly	SMO
Ensure regular representation from Children's substance misuse commissioner at Adult JCG to provide feedback and input	Apr 11 and monthly	Young People's Substance Misuse Lead
Develop a consistent means of ensuring clear strategic links between children's services and adults with regards to safeguarding	Jul 11. Review annually.	SMLO

Other Comments/Updates:

SPM-CC = Safer Peterborough Manager –Cutting Crime

SMLO = Substance Misuse Lead Officer

SMO = Substance Misuse Officer

Planning Section 2: Maintaining and improving access to treatment

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to access to the drug treatment system:

1. Implement a standardised assessment across the treatment system
2. Improved continuity between services, including the criminal justice system, and improved information sharing on clients
3. Increase access to structured treatment interventions other than prescribing, and in particular access for women and Black and Minority Ethnic Communities
4. Work to address the emerging trends: ageing treatment population; high injecting levels.
5. Promote the referral routes and care pathways for the new treatment system structure
6. Continue to deliver harm reduction interventions, in particular focusing on injecting, and use them as a means of engaging individuals into structured treatment

Expected outcomes 2011-12:

To ensure the new service is recovery focused and works to not only get clients into treatment but also to support them through recovery
Improved information sharing with partners to improve continuity of treatment and sharing of appropriate information that will assist in a client's recovery
Clear pathways and referral routes through the new treatment system

Expected outcomes 2012-13 and 2013-14:

Ensure the retendered service(s) are delivering recovery focused treatment and that they are supporting service users through treatment
Ensure partnership is able to support the pathway in treatment from the new diversion in custody services - *to be added*

Delivery Plan:

Actions and milestones	By when	By whom
Develop a standardised assessment tool for Peterborough services to reduce duplication and improve client transitions between services	Sept 11	SMLO & SMO
Ensure continued support to DIP and HMP Peterborough with regards to continuity of care, in particular relating to prescribing and provision of information from healthcare	Quarterly starting Jun 11	SMLO, DIP and HMP Peterborough
Monitor the impact of IDTS on community services	Jul 11	Performance & Information Officer and HMP Peterborough IDTS Lead
Ensure that the criminal justice service establishes clear links with HMP Peterborough and engages in the current IDTS Operational meetings to identify any emerging issues relating to continuity of care for Peterborough clients, and resolving them.	Quarterly starting Jun 11	Criminal Justice Service Manager and HMP Peterborough Establishment Drug Coordinator and IDTS Leads
Monitor impact of the One Project on access and retention in treatment and work with Social Finance to ensure effective joint working and support for individuals	Dec 11	SMLO
Continue to work with constabulary colleagues on management of the substance misusing offenders through the system	Ongoing	SPM-CC, SMLO and Cambs Constabulary
Develop clear and consistent guidance for services in relation to working with individuals with no recourse to public funds	Aug 11	SMO
i) Ensure the new services are active in promoting services to diverse and under-represented groups, in particular BME communities, including Eastern Europeans, and that they can evidence this; ii) monitor the increase in access of these groups and the impact on services	i) Jul 11 and review 6 monthly ii) review 6 monthly	i) SMLO ii) Performance & Information Officer

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Continue to work with Neighbourhood Managers to support resident's identified as having a substance misuse problem into treatment.	Review 6 monthly from Aug 11	SP-CC, SMLO and neighbourhood managers
Continue to work closely with the ASB Officers to ensure reports are provided on clients if they are being managed by the team, to ensure they have a information on the engagement and any possible negative impact the ASB could have on them or their family	Review 6 monthly from Aug 11	SMLO and ASB team
Identify how the new service structure provides interventions for: i) ageing treatment population, and ii) injecting drug users; and monitor the impact on services on these current trends	May 11; review impact at quarterly contract meetings from Sept 11	SMLO
Set appropriate targets for the new services to address these issues	Jun 11	SMLO
Review the trends in clients accessing treatment and work with services to realign themselves to address these trends, and monitor the impact	Apr 12; Apr 13	SMLO and Performance & Information Officer
Ensure information available within the new treatment services is accessible, including information in pictorial formats and in community languages	Jun 11. Review 6 monthly	SMO and Service Managers
Ensure overdose training and safer injecting training is available to drug users and services promote its availability on a regular basis	Jul 11. Review 6 monthly	SMO and Service Managers
i) Develop peer led training for service users, particularly in relation to harm reduction and overdose; and ii) Roll-out peer led training, delivering at least one session per quarter	i) Sept 11 ii) Starting Nov 11	i) SMO, Open Access Service Manager and SUGA ii) Open Access Service Manager
Ensure harm reduction and overdose messages are consistent with those delivered within HMP Peterborough	Jul 11. Review 6 monthly	HMP Peterborough EDC and SMO
Run quarterly campaigns with needle exchanges, including pharmacies, to promote safer injecting,	Quarterly	Open Access Service

safe disposal of needles and alternatives to injecting	starting Oct 11	Manager
Monitor the impact of those from A8 and A10 have on the treatment system and ensure that guidance is given to service on working with those who have no recourse to public funds.	Jun 11	SMO

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Planning Section 3: Delivering recovery and progress within treatment

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to recovery and effectiveness of the drug treatment system:

1. Increase and improve move on services, including access to education and training; housing; benefits and employment
2. Establish a clear link to the local Homelessness Strategy to address homelessness and poverty with drugs using offenders and their families
3. Improved family interventions and safeguarding
4. Review local processes for access to inpatient and residential rehabilitation provision.
5. Develop interventions to address concurrent alcohol and drug use
6. Increase shared care and reduce long-term prescribing
7. Improve delivery of interventions relating to blood borne viruses
8. Ongoing performance management of services

Expected outcomes 2011-12:

Improved links within local systems including prison, police, probation, JCP and other health services to ensure all need of clients are addressed

2010 Drugs Strategy key elements embedded into treatment

Development of a new local performance assurance framework for services

Expected outcomes 2012-13 and 2013-14:

Continue to develop recovery capital and assets for service users to ensure recovery support of always developing within Peterborough.

Seek confirmation of funding and funding streams for blood borne viruses post PCT 2012

Work with Hope into Action to ensure capital housing project is utilised at all times – *to be added*

Delivery Plan

Actions and milestones	By when	By whom
Undertake detailed analysis of available employment data, including TOPs, to establish a baseline from which to ii) measure improvements in move on to employment	i) Aug 11 ii) Feb 12 and review 6 monthly	i) Performance & Information Officer ii) Performance & Information Officer
Establish clear pathways from treatment services into Jobcentre Plus, and vice versa, and ensure that services are aware of these pathways	Sept 11	District Drug Coordinator and Service Managers
Review the above pathways to establish whether they are being followed and the impact, using the case file audit process to support this	Jan 12	District Drug Coordinator and Performance & Information Officer
Develop an action plan to increase access for clients into education and training as part of the partnership's overarching Drug Strategy	Dec 11	SPM-CC
Continue to support the local authority led operational work with regards to rough sleepers and homelessness, attending case management and problem solving meetings as appropriate	Apr 11 and monthly. Review 6 monthly from Oct 11	SMLO
Develop a joint strategy with the Homelessness Lead to ensure that housing access and support are considered for drug users.	Dec 11	SPM-CC
i) Undertake detailed analysis of available housing data, including TOPs and Dirweb, to establish a baseline from which to ii) measure improvements in access to accommodation	i) Jun 11; ii) Dec 11 and review 6 monthly	i) Performance & Information Officer ii) Performance & Information Officer
Draw up an action plan to address any gaps identified by the strategy to support resettlement and	Jan 12	SPM-CC

housing for drug users ensuring that this links with the Integrated Offender Management Scheme.		
<i>Work to improve family interventions and support – to be added</i>		SMLO
<i>Improved joint working with children and adult services – to be added</i>		SMLO, SMO and Children's Commissioners
Undertake an audit of each treatment service to ensure compliance with local safeguarding processes and protocols for both children and adults	Jan 12. Review annually	SMLO
Ensure appropriate pathways are in place and are followed between structured treatment and Tier 4 treatment in both directions, requiring services to provide evidence of this through quarterly contract monitoring	Quarterly starting Jun 11	SMLO
Review local residential rehabilitation panel arrangement to include more involvement from local health partners and social care.	Jun 11	SMLO
Undertake joint work with alcohol commissioners and the local alcohol service to identify an appropriate pathway for interventions with individuals who have concurrent alcohol and drug use	Jul 11	SMLO
Monitor the impact of joint interventions with individuals who have concurrent alcohol and drug use	Oct 11 and quarterly thereafter	Performance & Information Officer and Recovery & Reintegration Service Manager
Undertake harm reduction campaigns in conjunction with the local alcohol service highlighting the risks of concurrent alcohol and drug use, and of replacing drug use with alcohol, with a minimum of two campaigns per year	Mar 12; Mar 13; Mar 14	SMO and Recovery & Reintegration Service Manager
Draw up an action plan to engage GPs in developing Shared Care arrangements	Jun 11	PCT Lead
Re-establish the Shared Care Monitoring Group (SCMG) to ensure any issues with Shared Care arrangements are tackled swiftly and effectively, monitoring the impact of Shared Care on the drug treatment system; outcomes for drug users; and the primary care practises	Jul 11; with SCMG meetings at least every two months	PCT Lead and Performance & Information Officer

Ensure services are offering Hepatitis B vaccinations to at least 85% of clients and work with them to promote uptake	Oct 11	SMLO and Service Managers
Establish clear pathways and protocols to ensure Hepatitis B vaccinations started in the community are completed in HMP Peterborough and vice versa	Sept 11	SMLO & IDTS Lead
Work with health colleagues to look at future funding and treatment of Hepatitis B and C locally for 2012/2013	Nov 11	SPM-CC
Work with health colleagues to develop local Hepatitis C treatment via the local hospital	Feb 12	SPM-CC, SMLO and PCT Lead
Monitor movement through the treatment system via NDTMS data returns and quarterly performance data	Quarterly starting Jun 11	Performance & Information Officer
Monitor re-referrals in to treatment services and review to establish who and why individuals are likely to be re-referred	Quarterly starting Jun 11	Performance & Information Officer
Monitor rates of success for re-engagement of each service and set targets for improvement as appropriate	Quarterly starting Jun 11	Performance & Information Officer
Undertake a clinical audit against DH and NICE Clinical Guidelines to ensure appropriate treatment and care, auditing each service in turn	Audits completed by Dec 11. Review annually	PCT Lead
Ensure services have a programme of both clinical and management supervision including the use of external parties/supervisors to ensure qualitative/peer support	Quarterly starting Jun 11	SMLO and Service Managers
Continue the ad hoc qualitative audit of case files against NTA care planning guidance: all care plans to clearly identify appropriate range of interventions, including harm reduction as part of treatment; and use the results of the clinical audits and case file audits to address shortcomings with services which may affect retention and discharge	First completed by Sept 11. All services to have at least one audit annually	SMLO

Undertake detailed analysis of available employment data, including TOPs, to establish a baseline from which to ii) measure improvements in move on to employment	i) Aug 11 ii) Feb 12 and review 6 monthly	i) Performance & Information Officer ii) Performance & Information Officer
Establish clear pathways from treatment services into Jobcentre Plus, and vice versa, and ensure that services are aware of these pathways	Sept 11	District Drug Coordinator and Service Managers
Review the above pathways to establish whether they are being followed and the impact, using the case file audit process to support this	Jan 12	District Drug Coordinator and Performance & Info Officer

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Planning Section 4: Achieving outcomes and successful completions

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to outcomes, discharge and exit from the drug treatment system:

1. Improve planned exits and reduce unplanned exits
2. Improve Treatment Outcome Profile (TOP) performance
3. Work with the Citizen Power Programme in Peterborough to promote and develop recovery communities
4. Develop peer support and mutual aid groups to support recovery

Expected outcomes 2011-12:

Improved retention in treatment and successful outcomes

Have developed and improved local peer support groups both in the community and prison

Expected outcomes 2012-13 and 2013-14:

Ensure services are delivering outcomes that are measure in terms of recovery agenda

Continue improvements in successful outcomes

Delivery Plan:

Actions and milestones	By when	By whom
Monitor the number of unplanned exits with services at quarterly contract monitoring meetings, requiring services to evidence what has been done to re-engage anyone who has dropped out.	Quarterly starting Jun 11	SMLO, SMO and Service Managers
Continue to monitor drop out reason at local level to be able to set targets within the contracts for improvements	Quarterly starting Jun 11	SMLO, SMO and Service Managers
Monitor prescribing interventions to ensure that they are managed appropriately to encourage clients to seek recovery and become drug free	Quarterly starting Jun 11	SMLO, SMO and Service Managers
Require the services to offer additional support to those who have been on prescribing for over 3 years and monitor the impact of interventions.	Quarterly starting Jun 11	SMLO, SMO and Service Managers
Work with the new services to improve TOP performance, meeting a minimum of 80% completion and submission rate for all TOPs (start, review and completions)	Quarterly starting Jun 11	SMLO, SMO and Service Managers
Work alongside the Citizen Power Programme to support the development of the Recovery Communities, ensuring that the timetable agreed for the Recovery Capital programme is aligned with wider drugs initiatives in the city	Apr11. Review quarterly	SPM- CC
Support the establishment of mutual aid and peer support groups within Peterborough for drug users, including work with HMP Peterborough	Aug 11	SMO
Establish links with mutual aid groups in prisons and facilitate them to link with those in the community and/or establish partner groups within the community	Oct 11	SMO